

Frequently Asked Questions

1. What are Legal Metrology? What is the necessity of imposing these laws?

It Means that part Metrology which treats units of weighment and measurement, methods of weighment and measurement and weighing and measuring instruments in relation to the mandatory technical and legal requirement which have the object of ensuring public guarantee from the point of view of security and accuracy of weighment and measurement.

In order to ensure uniform enforcement of laws related to matters in Legal Metrology through out the country, the Govt. has enacted :

- (1) The Legal Metrology Act, 2009,
- (2) The Legal Metrology (Packaged Commodities) Rules, 2011,
- (3) The Legal Metrology (General) Rules, 2011, and
- (4) The Rajasthan Legal Metrology (Enforcement) Rules,2011.

2. Is there any licence to manufacture, sale or repair weights and measures ?

Yes, the Department issues licence to the manufacturer, dealer and repairer of weights & measures for dealing in weighing & measuring instruments, the licence is a must.

3. What types of Registration/ Licences are issued by the Legal Metrology department?

Following licences/ renewals and registrations are issued online, for which online applications can be made through 'Metrology' application in single sign on (<https://sso.rajasthan.gov.in/signin>)..

1. Issue of licence to the manufacturer of Weights & Measures
2. Issue of licence to the Dealer of Weights & Measures
3. Issue of licence to the Repairer of Weights & Measures
4. Registration of Manufacturer/ Packer of Packaged Commodities
5. Renewal of Manufacturer Licence of Weights & Measures
6. Renewal of Dealer Licence of Weights & Measures
7. Renewal of Repairer Licence of Weights & Measures
8. Amendment for Licence of Manufacturer of Weights & Measures
9. Amendment for Licence of Dealer of Weights & Measures
10. Amendment for Licence of Repairer of Weights & Measures
11. Amendment for Registration of Manufacturer/ Packer of Packaged Commodities

4. Where to apply for licences/registrations?

Citizen/ Entrepreneur is mandatorily required to register and login on 'Single sign on' at (<https://sso.rajasthan.gov.in>) and after registering the unit, required applications may be accessed from 'Metrology' application. Applicant is required to fill the application, upload the required documents and pay online through 'Metrology' application. Licences so issued would be digitally signed which are downloadable by the applicant at his dashboard.

5. Who is the competent authority to grant licence?

Controller of Legal Metrology Department is the competent authority to grant the licence. Application for licence should be submitted online through 'Metrology' application in single sign on (<https://sso.rajasthan.gov.in/signin>).

6. Who is the competent Authority for grant of registration to Packer/Manufacturer/ Packaged Commodities?

The Controller, Legal Metrology is the competent Authority to grant. Registration as Packer/Manufacturer/Importer of packaged commodities. Application in this regard should be submitted online through 'Metrology' application in single sign on (<https://sso.rajasthan.gov.in/signin>).

7. Is the licence issued under Legal Metrology Act transferable?

No, A licence issued or renewed under this Act is not saleable or transferable.

8. Who is packer ?

Any person or a firm, which pre-packs any commodity whether in a bottle, tin, wrapper or otherwise in units suitable for sale, is a Packer. Packers need to get themselves registered with this Department.

9. What is pre-packed commodity?

Any commodity which, is placed in a package without the purchaser being present, of whatever nature, whether sealed or not, so that the product contained therein has a pre-determined quantity is a pre-packed commodity.

10. What are the precautions to be taken by a person while purchasing Pre-Packed Commodities from Whole seller/ Supplier/ Manufacturer/ Shopkeeper?

Every person who either purchase or sells any Commodity in Pre-packed form should ensure that it bears the following declarations:-

- i. Name and Address of Manufacturer/Packer/Importer.
- ii. The common and generic names of the commodities.
- iii. Net-quantity in terms of Standard Unit of weight or measure.
- iv. Month & year of Manufacture/Packing/Import.
- v. Sale price of item/packet as MRP Rs ____ (inclusive of all taxes).
- vi. Expiry date in case of eatable item.
- vii. Contact No. of the manufacturer/ packer or email address if available of the person who can be or the officer which can be contacted in case of consumer complaints.
- viii. Affixing individual stickers is not permissible for making declaration under these Rules.

11. What are the requirements while purchasing the IMPORTED Items?

The followings are the mandatory declarations required on a packet which have been imported and available for sale:

- i. Name and Address of the Importer OR packer OR Manufacturer.
- ii. The common and generic names of the commodities.
- iii. Net quantity in terms of Standard Unit of weight or measure.

- iv. Month and Year of Packing/importing.
- v. Maximum Retail Price MRP Rs (Inclusive of All Taxes).
- vi. Contact no./ email of the manufacturer/packer/importer.
- vii. Declaration may be printed on a Label securely affixed to the package or on a package itself.
- viii. Declaration shall be printed in Hindi or in English.

12. What are the items on which the Legal Metrology (Packaged Commodities) Rules, 2011 are not applicable?

The following are the items on which the Legal Metrology (Packaged Commodity) Rules, 2011 are not applicable:-

1. Any raw material for the use of Industrial purpose only.
2. Any part or material used in any Workshop, Service Station repairing bicycle, tricycle and Motor cycle.
3. Fast food items packed by Restaurant/hotel and the like.
4. Drugs/Medicines covered under Drug Control Order 1955. Scheduled and Non Scheduled formulation covered under the Drugs (Price Control) Order, 1995 made under Section 3 of Essential Commodities Act, 1955 (10 of 1955).
5. Agricultural form products in packages of above 50 Kg.

13. Is the licence for manufacturers/repairers/dealers of any weight & measure compulsory under the Legal Metrology Act, 2009. If so, what are the fees?

Yes, under sec.23 of Legal Metrology Act, 2009. no person shall make, manufacturer, repair, sell any weight or measure unless he holds a valid licence.

Licence fees as per Schedule – IV of the Rajasthan Legal Metrology (Enforcement) Rules, 2011.

Issue of licence / renewal of licence to:

- (i) Manufacturers - Rs. 1000/- per year
- (ii) Repairers - Rs. 500- per year
- (iii) Dealers - Rs. 500/- per year

14. What are the words or expression which can not be used on the pre-packed commodities?

The following words or expression which tends to create an exaggerated, misleading or inadequate impression as to the quantity of the commodity contained in the package like minimum, not less than, average, about, approximately or other words of similar nature.

15. Where to make application for registration as Packer or importer of package commodities?

Application can be made to the Director of Legal Metrology, Government of India or Controller Legal Metrology of States and UTs.

16. Can a packer paste stickers on printed MRP on the plea of rate revised?

No.

17. Can a person sell or use unstamped weights or measures?

No, weights or measure shall be sold or offered, exposed or possessed for sale or used or kept for use in any transaction or for protection unless it has been verified & stamped by the Legal Metrology Officer that too by a licenced manufacturer/dealer.

18. How can consumer ensure that any weight & measure is standard or not?

Every weight & measures is manufactured as per the specification and model laid down by the Govt. of India. Weight & measures used by the traders are verified & stamped by the Inspector of the Legal Metrology Department.

19. Where to apply for verification of weights and measures?

Ans: Applicant is required to register and login at (<https://sso.rajasthan.gov.in>) and thereafter click on 'etulaman' application. Applicant is required to fill the application, upload the required documents and pay online through 'etulaman' application. Certificates so issued would be digitally signed which are downloadable by the applicant at his dashboard.

20. What types of certificates are issued?

Some of the Verification certificates issued for Weights and Measures is as under:

1. Verification/re-verification of weights and measures in the Office/Camp Office.
2. Verification/re-verification of Fuel Dispenser (Petrol Pumps) in-situ i.e., at its location.
3. Verification/re-verification of Flow meters in-situ i.e., at its location.
4. Verification/re-verification of CNG/LPG Dispensing Pumps in-situ i.e., at its location.
5. Verification/re-verification of Weighbridge static (Dharam kanta) in-situ i.e., at its location.
6. Verification/re-verification of Storage tanks in-situ i.e., at its location.

21.. Is it necessary to display the certificate of verification?

It is necessary to display every certificate of verification granted under the Act at a conspicuous place in the premises where such weights or measures are being, or intended or likely to be used in any transaction or for protection.

22. Where the consumer can complain in case he finds any violation of Legal Metrology Act

& Rules?

He can lodge a complain in the Office of Controller of Legal Metrology, Deputy Controller of Legal Metrology and in the Office of Inspector of Legal Metrology of the concerned District.

23. Is it mandatory for the user of weights & measures that he gets them verified and stamped only through licensed Dealer / Repairer?

No, it is not mandatory. The user himself can get the weights & measures verified & stamped from the Inspector of concerned District.

24. Can any person use for commercial purpose any non verified weights & measures?

No, a person cannot use any unverified & unstamped weights & measure in any circumstances. He must use only weights & measures duly verified and stamped by the Legal Metrology Department.

25. Who is the competent authority to register any person who intends to import or export any weights & measures?

Every person who intends to import/export any weight & measure needs to register himself with Department of Legal Metrology, Government of India as importer/exporter.

26. What are the instances where stamping and verification is not necessary under the Legal Metrology Act, 2009?

The provisions of this Act, in so far as they relates to the verification and stamping of weights & measures, shall not apply to any weights & measures which is:

- a) Used in any factory exclusively engaged in the manufacture of arms, or ammunitions or both, for the use of the armed forces of the union.
- b) Used for scientific investigation or for research.
- c) Manufactured exclusively for export.

27. Where are courts of Legal Metrology Department made to protect the rights of the consumers? Can anybody lodge the complain there ?

Any person aggrieved or a recognised consumer association can file its complaint in the Court of National, State and District Consumer Forum.

28. What work is looked after by the Legal Metrology District Offices ?

The main works of the Inspector of Legal Metrology in the District is to verify and stamp the weight and measure, weighing and measuring instrument regularly. In the mean time he has to inspect and check the weights and measures and other activities related to Legal Metrology Department.

29. How the verification and stamping is done in the District Office of the Legal Metrology Department?

Every weight & measure, weighing & measuring instruments is checked for accuracy and after receiving the prescribed Government fees, the weights & measures is stamped by the seal provided to the Inspector of Legal Metrology and verification Certificate is issued. The user can submit online request for verification and stamping with the department at <http://legalmetrology.rajasthan.gov.in/Etulamaan>